



# U.S. Customs and Border Protection 2019 Trade Symposium Frequently Asked Questions



U.S. Customs and  
Border Protection

1. When will the 2019 Trade Symposium be held this year?  
**July 23-24, 2019**
2. What is the location for the event?  
**Marriott Marquis at 2121 S Prairie Ave, Chicago, IL 60616**
3. How do I register?  
<https://tradeevents.cbp.dhs.gov>
4. How do I cancel my registration?  
**Cancellation requests must be emailed to [tradeevents@cbp.dhs.gov](mailto:tradeevents@cbp.dhs.gov). Please provide your name and confirmation number. Cancellation request must be received no later than Tuesday, July 15 to receive a full refund. No exceptions will be made.**
5. How soon will I receive my refund?  
**Allow 2-3 weeks for processing; however please note that it can take up to 90 days.**
6. When does registration close?  
**Tuesday, July 9, 2019 at 4:00pm (Eastern Standard Time)**
7. Where can I find an agenda for the event?  
**Refer to our event webpage for details: <https://www.cbp.gov/trade/stakeholder-engagement/trade-symposium>.**
8. Is there a hotel room block?  
**A room block has been secured at the Marriot Marquis at 2121 S Prairie Ave, Chicago, IL 60616, on a first come first serve basis, where the event will be held. Rate is \$183/night + tax. Reservation deadline: Tuesday, July 9, 2019**  
<https://book.passkey.com/e/49941067>
9. What is the cost for the event?  
**\$184.00. This fee includes lunch. Federal employees, government and speakers will be complimentary.**
10. Can I have a list of the attendees?  
**The attendees list is not available.**
11. Will breakfast and lunch be provided?  
**Breakfast will not be provided on either day; however morning and afternoon beverage breaks, and lunch will be available.**
12. If I plan to attend only one of the two days, can my fee be reduced?  
**Unfortunately, we do not prorate registration fees.**
13. What exhibits will be available?  
**Refer to our event webpage for details: <https://www.cbp.gov/trade/stakeholder-engagement/trade-symposium>**
14. I have additional questions. Who can I contact?  
**Please send your inquiry to [tradeevents@cbp.dhs.gov](mailto:tradeevents@cbp.dhs.gov) or call (202) 344-1440.**